

Hurricane Harvey Recovery Resources

We care about our neighbors who have been affected by the weather emergency!

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1. Disaster Assistance for Residents

Montgomery County residents:

Report your damage to the county. Go to <http://mctxoem.org> to complete the online questionnaire (button labelled "Debris Pickup and Damage Report Form"). The county needs this information to support requests for federal/state disaster assistance. You can also request debris pickup using this form.

Harris County residents:

Report your damage to your county to support Harris County requests for disaster assistance. Go to <http://readyharris.org> and click on the reporting link.

All residents who suffered storm damage:

- 1) Document your damages and keep receipts for immediate emergency repairs.
- 2) Contact your insurance agency to begin the claims process.
- 3) Register for FEMA assistance online via their website: <https://www.disasterassistance.gov>. If you are unable to access the internet, you can also call 1-800-621-3362 [TTY 1-800-462-7585; 711 or VRS 1-800-621-3362] to register. The toll-free numbers are open seven days a week from 7 a.m. to 11 p.m. Eastern Time. Multilingual operators are available.

Residents affected by Hurricane Harvey are encouraged to register even if they have insurance. If an applicant is underinsured, FEMA may be able to help after insurance claims have been settled. You will need the following information to complete the registration process:

- **Social Security Number**--You, another adult member or minor child in your household must have a Social Security number. You or they must also be a U.S. citizen, non-citizen national, or qualified al
- **Insurance Information**--The type(s) of insurance coverage you have. This could include coverage under policies like homeowners, flood, automobile, or mobile home insurance.
- **Damage Information**—Description of the damage caused by the disaster. Include the type of disaster (like flood, hurricane, or earthquake) and the type of dwelling or vehicle (like a condo, mobile home or house, or a car or truck).
- **Financial Information**--Your total annual household income, before taxes, at the time of the disaster.
- **Contact Information**--The address and phone number of the property where the damage occurred and the address and phone number of where you can be reached now.
- **Direct Deposit Information (optional)**--If approved, assistance funds can be deposited directly into your bank account. You will need to provide the bank name, type of account (like checking or savings), routing number, and account number.

Tip: Be sure to have a pen and paper handy to record important information, such as the FEMA number you will be given. You will need that number for follow-up communication.

- 4) Use the same process for vetting repairmen and contractors that you would use at any other time. See the Better Business Bureau website for tips on avoiding repair scams: <https://www.bbb.org/storm/>.

2. Montgomery County Registration of Damages and Debris Cleanup

If you are a resident that suffered damage to your home, vehicle or property, document the damage and clean-up. Here are the first steps you can take to re-enter your home.

- If your home has suffered damage, call your insurance agent to file a claim.
- Check for structural damage before re-entering your home to avoid being trapped in a building collapse.
- Take photos of any floodwater in your home and save any damaged personal property.
- Make a list of damaged or lost items and include their purchase date and value with receipts, and place with the inventory you took prior to the flood. Some damaged items may require disposal, so keep photographs of these items.
- Save all receipts from purchases made in your recovery efforts.

Things to remember when cleaning up debris:

- Wear proper personal protective equipment (gloves, goggles, boots)
- When cleaning flooded areas, wash hands often with soap and water or hand sanitizer
- Throw away items that cannot be easily disinfected
- Discard any food that has been exposed to flood water
- Seek immediate attention if you become ill or injured

If you have debris from the Hurricane register at www.mctxoem.com to be put on the list for pickup.

Follow the guidelines for debris pickup. The debris needs to be separated and placed on the county right-of-way for the trucks to pick it up. The contractors will not go on private property.

- Residents should separate items into 6 different piles in the county right-of-way, **DO NOT PUT DEBRIS IN BAGS:**
 1. Normal household trash – to be picked up by your service provider. Any **normal household trash may be bagged or put out in the restrictions per your trash pickup.**
 2. Vegetative debris (tree limbs, trees, shrubs, plants)
 3. Construction/demolition debris (sheetrock, carpet, wood, flooring, furniture)
 4. White goods (refrigerators, ranges, water heaters, freezers, unit air conditioners, washing machines, clothes dryers, and other similar domestic and commercial large appliances)
 5. E-waste (electronics)
 6. Household hazardous waste (paint, oil, cleaning supplies, fuel)
- Residents should not place debris directly under power lines.
- Residents should make sure debris piles are easily accessible and are not next to or leaning against trees, meters, mailboxes, water hydrants or anything else that could be damaged during the collection process.
- Residents should not allow debris to block drainage ditch or roadway.

- Residents should keep vehicles clear of debris.

For more information visit the Montgomery County Office of Homeland Security and Emergency Management website www.mctxoem.org

3. Home Repair Information

The articles linked below are provided by EBSCO. Click on the title to view the article.

[The Lowdown on Mold](#)

[Six Tips to Deal with Water Damage](#)

[How to Remove Wallboard](#)

[Installing Interior Doors](#)

[Installing Wallboard](#)

[Complete Guide to Floor Decor](#)

[Complete Guide to Windows and Entryways](#)

[Complete Guide to Masonry & Stonework](#)